

Board of Professional Engineers of Queensland Policy

Title: Multiple complaints involving the same parties	Policy ID: 2.11 (2A)
Status: Approved	Version: 01/12/14

1. Rationale

The purpose of this policy is to outline the Board's position regarding multiple complaints by one complainant about an engineer.

2. Overview

The Board has identified the issue where a complainant may submit a continuous series of complaints about an engineer that are found by the Board on each occasion to be frivolous or vexatious.

When the Board receives a complaint, the usual process, is to immediately send a copy of the complaint to the respondent engineer for a response by the engineer.

The issue arises when a complainant continues to send complaints (whereby each complaint requires a response to be prepared by the respondent engineer) and that these complaints are found by the Board to be frivolous or vexatious. This situation causes the respondent engineer undue time and effort to prepare a response prior to the Board finding the complaint to be frivolous or vexatious.

3. Policy

Where a pattern of complaints is established by one complainant against a particular engineer, and the Board finds such complaints frivolous or vexatious, further similar complaints to the Board may be considered by the Board in the first instance without requiring a response from the engineer.

4. Practice

n/a

5. References

n/a